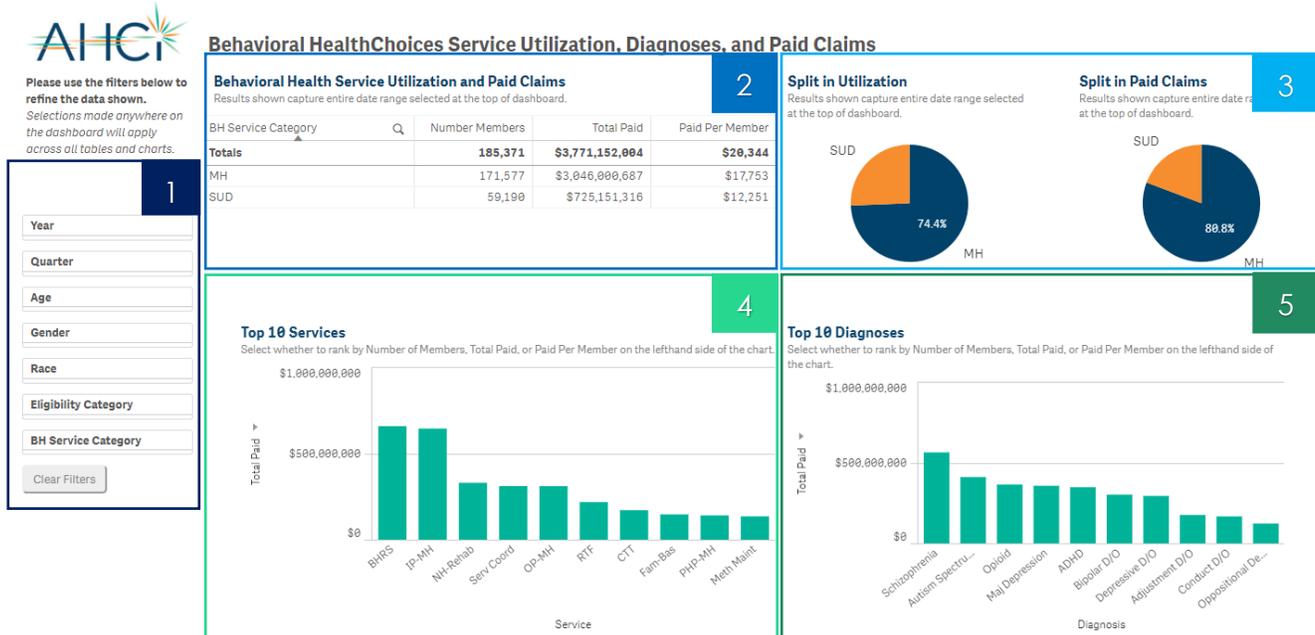


This dashboard shows the total number of HealthChoices members, total paid claims, and average paid claims per member for mental health and substance use services. The data set only includes HealthChoices claims data, so it does not include data for Base services provided by Allegheny County DHS. Users can compare services utilized and claims paid between mental health and substance use services, as well as explore the services and diagnoses that have the highest HealthChoices members, paid claims, and paid claims per member. Filters are available to help you explore and analyze the data by year, quarter, age group, gender, race/ethnicity, service type, and Medicaid eligibility category.



1 Filters – Adjust filters to change the data you see (more on this on the next page).

2 Service Utilization and Paid Claims Table – View the total number of HealthChoices members who utilized mental health and substance use services, total claims paid per service type, and average claims paid per member. The data in this table changes based on filter selections.

3 Splits in Utilization and Paid Claims Pie Charts – Compare the percentage of service utilization and paid claims between mental health and substance use services. The data in these charts changes based on filter selections.

4 Top 10 Services Graph – Explore the 10 behavioral health services with the highest HealthChoices members, claims paid, or claims paid per member. The data in this graph changes based on filter selections.

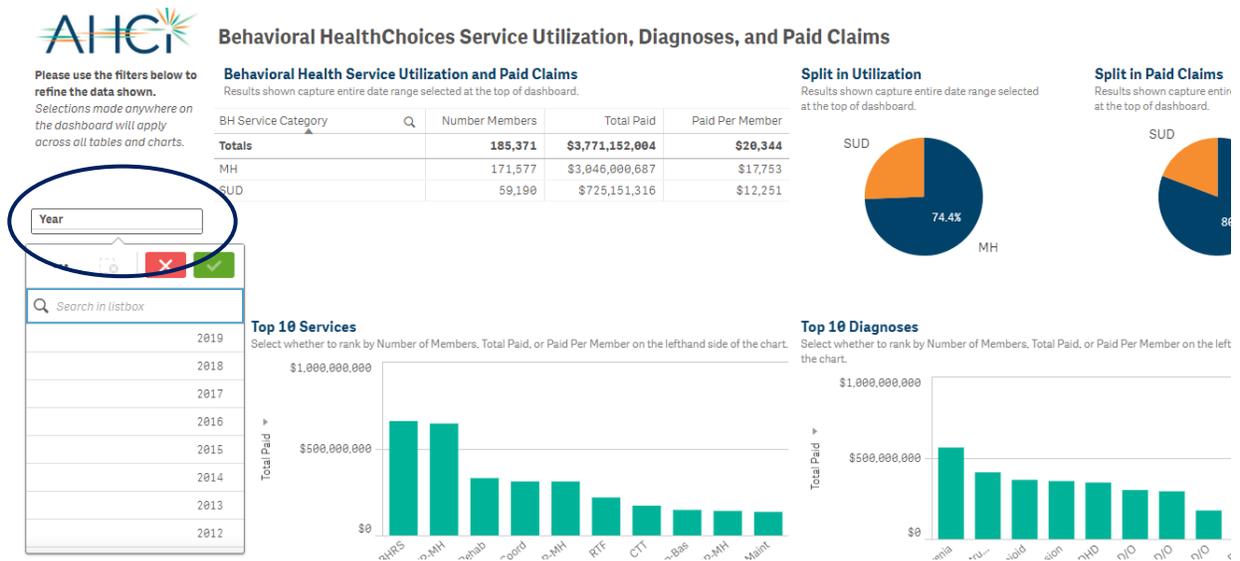
5 Top 10 Diagnoses Graph – Explore which 10 diagnoses are most present among HealthChoices members and have the highest claims paid or the highest claims paid per member. The data in this graph changes based on filter selections.

Filters

Users can make selections from any of the filter categories to refine the data visualized in the tables, graphs, and charts. By clicking on any filter category, you will see a drop down menu of choices. You can make as many or as few selections as you like, which will be grouped, or aggregated, in the visualizations.

1. Filter Selection

- Click on a filter category (e.g., to look at data for specific years, click "Year").



Behavioral Health Service Utilization and Paid Claims

BH Service Category	Number Members	Total Paid	Paid Per Member
Totals	185,371	\$3,771,152,004	\$20,344
MH	171,577	\$3,046,000,687	\$17,753
SUD	59,190	\$725,151,316	\$12,251

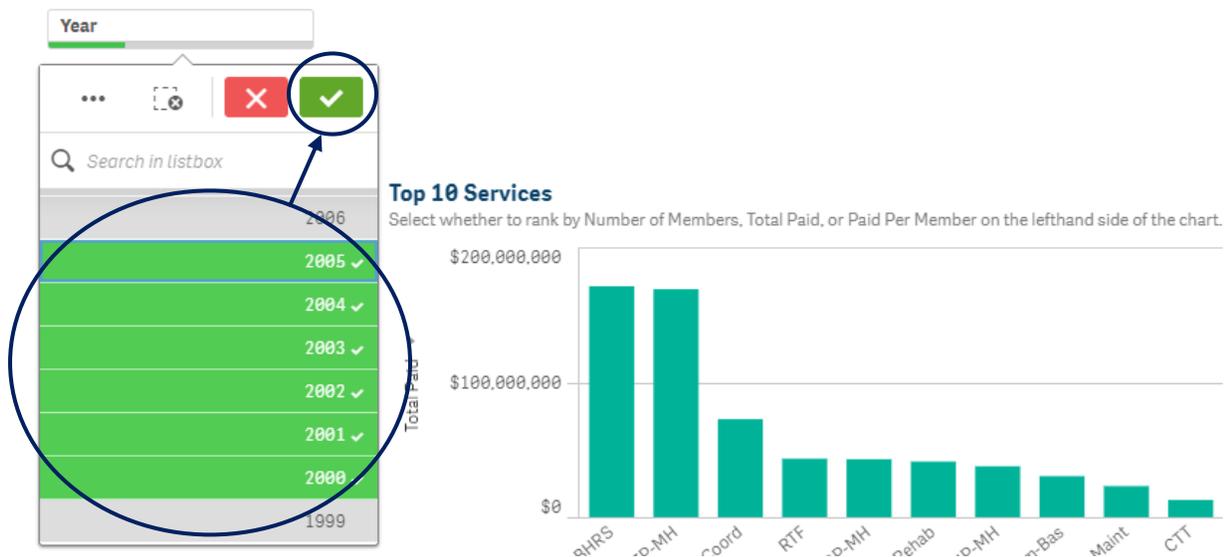
Top 10 Services

Select whether to rank by Number of Members, Total Paid, or Paid Per Member on the lefthand side of the chart.

Top 10 Diagnoses

Select whether to rank by Number of Members, Total Paid, or Paid Per Member on the left the chart.

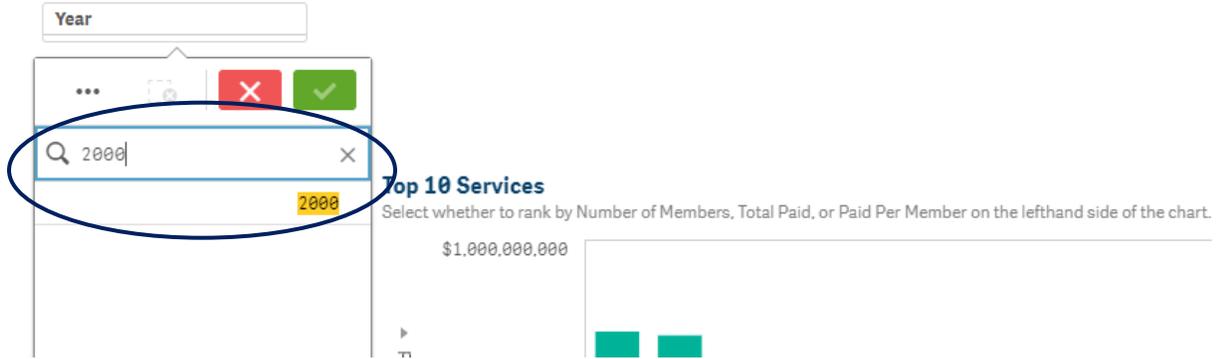
- A drop down menu will appear when you click on the filter category. Select specific filter(s) based on what you want to see (e.g., if you want to see data from 2000-2005, click on "2000", "2001", "2002", "2003", "2004", "2005").
- To confirm your selection, click the green check mark.



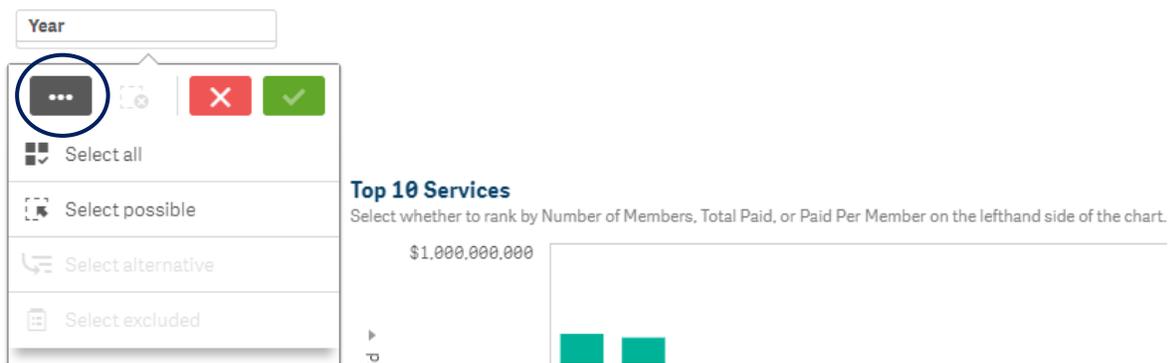
Top 10 Services

Select whether to rank by Number of Members, Total Paid, or Paid Per Member on the lefthand side of the chart.

2. Search Tool: Type in the search bar to search for specific filters within a filter category.



3. Select All/All Possible Filters Tools: Click the “...” button to select all filters or all possible filters within a category.



4. Clear and Cancel Filter Selection Tools: To clear your selection of filters and keep the menu open, click the “Clear Selection” button. To cancel your selection and close the menu, click the red “X” button.



5. Managing Filters

- Each new filter you select builds upon previous filters, making data **MORE specific**. For example, selecting filters for 2000 to 2005 from the “Year” category and selecting the “00-20” filter from the “Age” category will display data for youth from 2000 to 2005.

Behavioral Health Service Utilization and Paid Claims
Results shown capture entire date range selected at the top of dashboard.

BH Service Category	Number Members	Total Paid	Paid Per Member
Totals	25,597	\$383,775,865	\$14,993
MH	24,677	\$375,919,982	\$15,234
SUD	2,818	\$7,856,784	\$2,788

Split in Utilization
Results shown capture entire date range selected at the top of dashboard.
89.8%

Split in Paid Claims
Results shown capture entire date range selected at the top of dashboard.
98.8%

Top 10 Services
Select whether to rank by Number of Members, Total Paid, or Paid Per Member on the lefthand side of the chart.

Top 10 Diagnoses
Select whether to rank by Number of Members, Total Paid, or Paid Per Member on the lefthand side of the chart.

- To view the data **ONLY** for a new category, clear any previous filters by either 1) Clicking the “Clear Filters” button, or 2) Using the “Clear Selection” Tool. For example, to view data for young people under 20 years old from all years instead of from 2000 to 2005, open the “Year” filter category, click the dotted “Clear Selection” button to remove years 2000 to 2005, and click the green check mark to confirm the cancellation.

Year

... [Clear Selection] [Confirm]

Search in listbox

- 2005 ✓
- 2004 ✓
- 2003 ✓
- 2002 ✓
- 2001 ✓
- 2000 ✓
- 2019
- 2018

Top 10 Services
Select whether to rank by Number of Members, Total Paid, or Paid Per Member on the lefthand side of the chart.

- Please note that the dashboard does not enable you to compare data within or across categories when you select multiple filters; all data is grouped, or aggregated, based on the filters selected.
 - If you select 2000-2005 from the “Year” category, you will not be able to compare data over time.
 - If you select “00-20” and “21-65+” from the “Age” category, you will see data for both youth and adults. You will not be able to compare data between age groups.

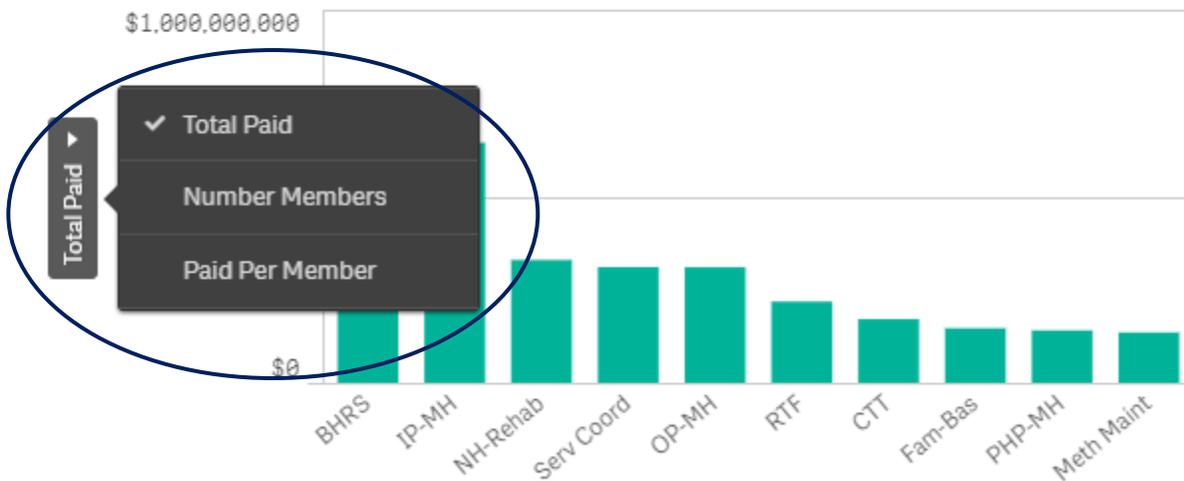
Top 10 Services/Diagnoses Graphs

The Top 10 Services and Diagnoses Graphs offer visualizations of data for the services or diagnoses that have the highest utilization, paid claims, and paid claims per HealthChoices member.

- To change the metric by which the table is organized, select a different option from the Y-axis label to the left of the graph.

Top 10 Services

Select whether to rank by Number of Members, Total Paid, or Paid Per Member on the lefthand side of the chart.



- Hover over bars on the chart to see additional details about that data.
- You can change the data you see across the dashboard for one or more services or diagnoses from the graphs by clicking on the bar(s) of the graph, and then clicking on the green check mark to confirm your selection.

